



Wendy Sweet &lt;knowstoneparishclerk@gmail.com&gt;

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**EMAIL FROM SOUTH WEST WATER - CASE 7933131**

1 message

**Customer Relations** <custrel@southwestwater.co.uk>

7 January 2020 at 14:02

To: "parishclerk@knowstone.org.uk" &lt;parishclerk@knowstone.org.uk&gt;

Customer ref: Case 7933132

7 January 2020

Dear Mrs Sweet

Thank you again for your letter dated 19 December 2019 regarding mains sewerage in Knowstone. I've now received the information from our Asset Management Team which I'm pleased to share with you.

I can confirm that there is a public sewer in the area and under Section 106 of the Water Industry Act (WIA) existing properties do have the right to connect to it. Each customer would be responsible for bringing their drainage to the location of the public sewer however, any connection would be for foul sewage as surface water cannot be connected to the public sewer. I've taken the opportunity of providing some further information which you may find useful: [click here for more information](#).

**Options for customers**

There are several options available to customers to connect into the public sewer and I've outlined these below:

**Option 1 – South West Water (SWW) sewer connection only**

Customers would engage a contractor to design and construct the foul sewer to take the flows from their property and connect to the public sewer. They would need to apply to SWW to make a connection to the public foul sewer and the sewers constructed by their contractor would be private and permission would need to be requested from any third party landowners for relevant easements/permission to enter land.

The sewers can be put forward to SWW to be adopted under Section 104 of the WIA. For more information regarding the adoption of assets, please [click here](#).

## Option 2 – Requisition a public sewer from SWW

Customers can make an application to SWW to design and construct a public lateral drain and/or sewer from their property to the public sewer. All work would be carried out and managed by SWW and once the sewer was installed, it would be classed as a public sewer and remain the responsibility of SWW.

The charges for each of the above can be found within the Developer Services Charging Arrangements.

## Option 3 – First-time sewerage assessment

There is also an option to apply for a first-time sewerage evaluation. This is for two or more properties which have the potential to, or is currently causing, pollution. SWW would carry out a review to confirm if there is a duty under Section 101A of the WIA to provide a public sewer. It should be noted that any evaluation can take up to 12 months to complete and if a duty is accepted, we will aim to provide the sewerage solution within the current Asset Management Period, which would be between 2020 and 2025. I've shown some further information that may assist you:

[Click here for more information regarding first time sewerage.](#)

I do hope that the information I've shared above assists you and if you'd like to discuss the various options, Alison Smith from our Asset Management Team would be happy to help you and she can be contacted on 01392 443189. If Alison isn't available, or you have any further questions or concerns please don't hesitate to contact me on 01392 443917.

Yours sincerely

*Chris Broxton*

Chris Broxton

Stakeholder Manager

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