

Victim Support
74 Fore Street
Bodmin
PL31 2HR
0300 303 0554
Devon.cornwall@victimsupport.org.uk

22nd May 2018

Dear Mrs Sweet,

I am writing to ask if your council would consider making a contribution towards the on-going development of our work to support people living in your area.

Victim Support is the only independent national charity providing emotional support and practical help to victims and witnesses of crime, on a free and confidential basis. We are not part of the police or courts, and victims do not have to report the crime in order to receive our support. Whilst we are a national charity, all our services are managed and delivered on a community-led basis by local people. Most of the face-to-face support we offer is delivered by our 6,500 professionally-trained volunteers, who help victims, witnesses and their families and friends to overcome the devastating impact of crime

VS aims to reach all groups in society and our work with young adults, older people, minority groups and the socially excluded will continue. We will continue to develop our support for those affected by domestic abuse, sexual violence, hate crime and other serious crimes, regardless of when the crime took place, in order to help them to cope and recover.

We would be grateful if you would consider making a contribution towards our ongoing work for the year ahead, any financial support we receive, at whatever level is gratefully received and will support our services area.

Yours sincerely



Mark Thompson
Contract Manager
Victim Support Devon & Cornwall

www.victimsupport.org.uk Supportline: 08 08 16 89 111  VictimSupport  @VictimSupport



COPING WITH THE
EFFECTS OF CRIME
TOGETHER





Wendy Sweet <knowstoneparishclerk@gmail.com>

Council consults on ways to improve library services to rural and isolated communities

2 messages

Mike Bomford <mike.bomford@devon.gov.uk>

5 June 2018 at 21:37

Dear Parish Clerk,

Devon County Council and Libraries Unlimited, which runs Devon's library service on the County Council's behalf, have launched consultation today regarding improvements to the library service in rural and isolated communities in Devon. While libraries (static libraries) have evolved a lot over the years, introducing improvements to the services they offer and broadening their popularity to appeal to many, the mobile library and outreach service has remained unchanged. We want to consider the opportunities now to improve our mobile library and outreach service, to consider new ways that we might be able to reach more people in our rural communities.

I have attached a news article that we have sent to Devon media this afternoon. We would like all of the Devon Town and Parish Councils to be aware of the consultation and invite you to contribute to it. Details of the consultation and how to take part in the consultation are online here <https://new.devon.gov.uk/haveyoursay/consultations/devon-library-outreach-service/>. Details are also available via our library service, including the mobile and outreach library service.



Press Release

PR 12050

05 June 2018

For Immediate Release

Council consults on ways to improve library services to rural and isolated communities

Devon's libraries attracted 2.7 million visits and welcomed over 135,000 regular library users last year.

Devon County Council and charity Libraries Unlimited, which is commissioned to run Devon's libraries, says the high visitor numbers are a reflection of the broad range of services that appeal to a variety of audiences.

But while the diversity of services on offer in Devon's public libraries has expanded beyond the traditional book lending service - with digital technologies such as 3D scanning and printing in FabLabs in Exeter and Barnstaple libraries; support for businesses and entrepreneurs; partnerships with health and wellbeing organisations; a growing range of arts and cultural events; and hosting local community activities - the county's mobile library and outreach services in rural areas has remained largely unchanged.

Now, the Council wants to consider ways to increase take up in rural areas in order to reach more people who can't easily access Devon's 50 public libraries.

So it's launching a review to find out what people think is most important about mobile and outreach library services, to shape the design of an outreach service that better meets people's needs and offers access to the wider range of library facilities.

Options could include extending the Home Library Service, which delivers books and audiobooks direct to people's homes. This service is currently intended for people who are unable to visit a library due to ill-health or disability or are too frail to carry heavy

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Councillor John Hart

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books, but it could be extended to include other people who need it.

Alternatively, there could be transport arranged to take people to their nearest library. The Council could work more closely with local community transport providers to provide regular stops at libraries, so that people from outlying villages can access the full range of library services, including local events and activities.

Another consideration would be to introduce a Good Neighbour Scheme, a new type of membership that would enable friends, family members or neighbours to collect and return books on someone else's behalf.

Or there could be adhoc, 'pop-up' libraries in some villages. The Council could work with local communities to use local venues on a regular basis to make library services available.

And in response to the increase in usage of digital services, the move could involve investing in a wider range of eBooks, eAudiobooks and digital magazines to increase the range of online material, which all library card holders could access at any time.

The Council also wants to consider what to do with their four ageing mobile library vehicles, which have become unreliable, increasingly expensive to run, and carry limited stock. The number of people using the mobile library service has fallen by almost a quarter since 2014/15 and the number of mobile library loans has reduced from over 90,000 to 64,000 in that time.

Councillor Roger Croad, the Council's Cabinet Member with responsibility for the library service said:

"While many Councils elsewhere have reduced their library provision, we took steps with Libraries Unlimited that have kept our 50 static libraries open, with longer opening hours and an increased range of services on offer. The result is, we've got a far more resilient and innovative library service, which is acclaimed nationally as a good model, and that continuously strives to improve ways to meet people's needs.

"But Devon is a large rural county that presents many challenges particularly with dispersed communities and an ageing population. And while we have a system of making library services accessible to people who can't get to their nearest library, it's dated and it's time we looked for ways to improve it.

"Everyone should be able to access our library services, and new technology and smarter ways of doing things offer new opportunities for us to think about, that could help us reach more people in Devon's rural areas.

"We've got some ideas that we will share in our consultation, but importantly we'd like to better understand how people use the current mobile and outreach service and how they'd like to use it in future, so that we can come back with a proposal to improve the service and make it more tailored to what they need."

Ciara Eastell, Chief Executive of Libraries Unlimited said:

"We're working closely with Devon County Council to look at ways of reshaping our mobile library and outreach service to ensure it is efficient, effective and designed to meet the needs of communities now and in the future. Our mission as a charity is to reach and support as many people as possible with our high quality library services. We know that society is changing, and we therefore need to reflect that in the way that our library service is designed.

"We're looking forward to hearing from users of the mobile service, outreach services and from users of our network of libraries about what is most valuable to them, so that we can remodel a service that really reflects what people want.

"We know from our latest figures that people are still using public libraries in huge numbers, almost 3 million people in Devon alone. We also know that the number of people accessing our digital services, such as our online catalogue, digital magazines, eBooks and eAudiobooks continues to increase year on year, whilst the number of people using our mobile library has been declining steadily for a number of years.

"It's important that we use this information to make sure we are serving people in the best way possible and that libraries continue to focus on the needs of local people and communities across Devon."

People can take part in the consultation by visiting devon.cc/librariesoutreach. You can complete the consultation online in any of our 50 libraries, and paper copies of the consultation are available at all our libraries and at mobile library service stops. The deadline for responses is 28 July 2018.

Kindest Regards

Mike Bomford

Media and Public Relations Manager

Corporate Communications

www.devon.gov.uk/newscentre

Wendy Sweet <knowstoneparishclerk@gmail.com>

7 June 2018 at 08:50

To: Tony Moore <tonymoore@knowstone.org.uk>, Jeremy Filmer-Bennett <jeremyfilmerbennett@knowstone.org.uk>, Timothy Browse <timothybrowse@knowstone.org.uk>, edwardcosterton@gmail.com, Reg Howe <reghowe@knowstone.org.uk>, John Stanbury <johnstanbury@knowstone.org.uk>

Wendy Sweet
(Knowstone Parish Clerk)
Tel : 01398 341692

Please send all email responses and communication of an official nature to:
parishclerk@knowstone.org.uk

[Quoted text hidden]



Wendy Sweet <knowstoneparishclerk@gmail.com>

North Devon Record Office

2 messages

Will Austin <Will.Austin@barnstapletowncouncil.co.uk>

8 June 2018 at 17:13

Dear North Devon Record Office Stakeholder

It is now nearly three years since the closure of the Record Office was averted by a rescue effort involving local councils and other organisations from across North Devon and Torridge, and just over two years since many of the same stakeholders gave their support for an agreement that secured the facility for a three year period. Since then, the Record Office has gone from strength to strength, with refurbished public and storage areas, innovative outreach work and other improvements. This initiative has seen the achievement of archives accreditation by the National Archives, and the Archives and Records Association Record-keeping Service of the Year Award. Community partnership input into the service was a key factor in both of these awards.

This email is sent to highlight three particular matters relating to the Record Office:

- The publication of the latest annual report (attached) which sets out achievements over the 12 months to March 2018 (some of you will already have received this, sorry!) and the forward plan for 2018-19 (attached);
- The forthcoming 'Cheese and Charabancs' Exhibition at Barnstaple Guildhall next Wednesday 13th June (10.30am to 3.30pm, poster attached) – please share as widely as possible and do come along; and
- The start of discussions about future arrangements beyond the expiry of the current three year agreement in March 2019.

On this last point, a meeting will be held at Barnstaple Guildhall on Tuesday 26th June at 2.30pm, to gauge views on how the local community can continue to support the Record Office. SW Heritage Trust will attend to set out their plans and aspirations, and to answer your questions. I would expect the meeting to end by 4.00pm at the latest. If you would like to attend, please let me know at your earliest convenience.

The Record Office celebrates its 30th birthday this year and a further event marking this is planned by SW Heritage Trust.

I shall be grateful if Town and Parish Clerks and Chief Executives of District Councils will pass on this information to your councillors.

Kind regards



Wendy Sweet <knowstoneparishclerk@gmail.com>

North Devon Council: Agenda for Parish Forum 3rd July 2018.

1 message

Kate Johnston <Kate.Johnston@northdevon.gov.uk>

18 June 2018 at 11:33

To: Councillors <Councillors@northdevon.gov.uk>, Parishes All <allparishes@northdevon.gov.uk>

Cc: Ken Miles <Ken.Miles@northdevon.gov.uk>, Ricky McCormack <Ricky.McCormack@northdevon.gov.uk>, Graham Townsend <GRAHAM.Townsend@northdevon.gov.uk>, Bev Triggs <Bev.Triggs@northdevon.gov.uk>, Glynne Turnbull <Glynne.Turnbull@northdevon.gov.uk>, Aurienna Dunbrook <Aurienna.Dunbrook@northdevon.gov.uk>

Please find attached the agenda for the next Parish Forum to be held on **TUESDAY 3rd July 2018 at 7 p.m.** in the Barum room at Brynsworthy Environment Centre. Also attached for your information are the minutes of the last Forum held in November 2017.

A report is provided in relation to item 6 "Communities Together Fund and Community Councillor Grants". There will be the opportunity to ask general questions about this report at the forum. If you have any questions about a specific project or application please email your questions direct to grants@northdevon.gov.uk.

We look forward to seeing you on the 3rd July.

Regards

Kate

Mrs K. Johnston

Corporate and Community Services Officer

NORTH DEVON COUNCIL

Tel (01271) 388253

kate.johnston@northdevon.gov.uk or grants@northdevon.gov.uk

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Parish Forum

Tuesday 3rd July 2018

7pm Barum Room, Brynsworthy Environment Centre

AGENDA

1. **Welcome**
Cllr Des Brailey, Leader NDC
2. **North Devon Policing**
Sergeant Ian Rowe
3. **Recycle More Project**
Councillor Rodney Cann and Ricky McCormack, NDC
4. **Plastic-Free Campaign**
Ken Miles NDC, Claire Moodie Surfers Against Sewerage
5. **Section 106 Funds for Community Projects**
Graham Townsend, NDC
6. **Communities Together Fund and Community Councillor Grants**
Kate Johnston, NDC

KNOWSTONE PARISH COUNCIL

Chairman: **Mr Tony Moore**
Tanglewood, East Knowstone
South Molton EX36 4DZ
07837 899101
tonymoore@knowstone.org.uk

Parish Clerk: Mrs Wendy Sweet
South Riding, Roachill,
South Molton EX36 4EB
01398 341692
parishclerk@knowstone.org.uk

5th June 2018

Dear Mr & Mrs Allen

Re. Footpath #7, East Knowstone to Shapcott Barton

Thank you for your note received on 29th May 2018.

As the council had received a number of notifications from parishioners about a rotten tree leaning across the above footpath against a tree opposite it has been reported to Devon County Council's Footpaths Department who are now dealing with the matter. They will inspect the footpath and, if deemed necessary, will send a contractor to deal with the problem in due course.

Yours sincerely

Wendy Sweet
Clerk to the Parish Council

Knowstone Parish Council serves Knowstone, East Knowstone & Roachill
Councillors: T Browse, E Costerton, J Filmer-Bennett, R Howe, T Moore, J Stanbury
For more details please visit our website www.knowstone.org.uk

Ref Footpath. Shapcott lane.

If there is deemed to be a problem with the footpath on this lane, please contact us on 01398 341664, since we will deal with it. There is no need to buy in contractors.

We have walked the lane and can see no tree obstruction as is claimed in the May Annual Report - section Footpaths. where it claims a rotten tree is to be dealt with by contractors.

Received 29/5/18.

KNOWSTONE PARISH COUNCIL

Chairman: **Mr Tony Moore**
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Ms Meg Booth
Chief Officer for Highways, Infrastructure
Development & Waste
Devon County Council
County Hall
Topsham Road
Exeter EX2 4QD

19th June 2018

Dear Ms Booth

Unclassified road between Moortown Cross and Blackerton Cross

Knowstone Parish Council would like to draw Devon County Council's attention to its concerns and those of its residents to the number of haulage lorries using the above road.

This unclassified road was not constructed to carry regular heavy traffic and is already starting to show signs of deterioration particularly the tarmac close to the nearest cattle grid to the A361 and in Roachill. During the process of tipping spoil at a site near East Anstey over a number of weeks local contractors were using this road as a cut through from the A361. Residents have informed the council that an average of two lorries an hour during working hours were passing through the parish. The Council has written to the main contractor concerned (copy attached) and suggested that they used the HGV route (coming from Tiverton) of the A396/B3227. No response has been received or change of route noted.

Knowstone Parish Council would appreciate any assistance the County Council can give it to help reduce or stop this inappropriate traffic from using this road which will save the need for this road to be regularly repaired in the future and the associated costs of repair.

Yours sincerely

Wendy Sweet
Clerk to the Parish Council

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For more details please visit our website www.knowstone.org.uk



Wendy Sweet <knowstoneparishclerk@gmail.com>

Public Footpath - overgrown

Bev Costerton <~~bevcosterton@knowstone.org.uk~~>
To: Wendy Sweet <parishclerk@knowstone.org.uk>

18 June 2018 at 10:14

Dear Parish Council

I write regarding the public footpath from East Knowstone through Shapcott Manor. This a lovely walk but at present it is overgrown with bracken which is over 5 foot tall and long grass.

I have in past years mention this path to Timothy Browse and have been advised that it is now only cut once a year, and from past years this appears to be towards the end of the summer. This path needs to be cut late spring and again late summer. I am asking if the parish council could arrange for this path to be cut twice a year. I understand the parish has sufficient funds to finance one of these cuts.

With best regards

Bev Costerton